

**Need Help Referring Patients to
Resources in Their Local Communities?**

WellCare Can Help!



When it comes to meeting the needs of our enrollees, medical care is only a small piece of the puzzle.

Housing, food insecurity, financial pressure, and lack of access to reliable transportation are social determinant of health that, left unmet, can have a significant impact on health outcomes, especially for individuals with complex needs.



WellCare has a Community Connections Help Line!

In addition to helping enrollees with their chronic disease self-management, you can also take a step toward identifying and referring individuals to community resources they might need.

When enrollees call **1-866-775-2192**, Peer Coaches are available to help them — and you — by:

- Providing a comprehensive needs assessment**
- Referring enrollees to organizations that can address their specific needs**
- Following up with enrollees in two weeks to make sure all their needs were met**

Our community resource database is organized by county and zip code to facilitate enrollee referral through care management and WellCare's community partnerships.

So, if you have a patient that needs assistance, give us a call or provide them with the Community Connections Help Line number.

Could Your Patient Benefit from Care Management Services?



Call **1-877-389-9457** to speak to a Care Manager who can help answer all your questions. We are available Monday through Friday from 7 a.m. to 7 p.m. Or reach out to your Quality Practice Advisor for assistance.

**Quality care is a team effort.
Thank you for playing a starring role!**

