



How to Utilize the Provider Search Tool

June 18, 2018

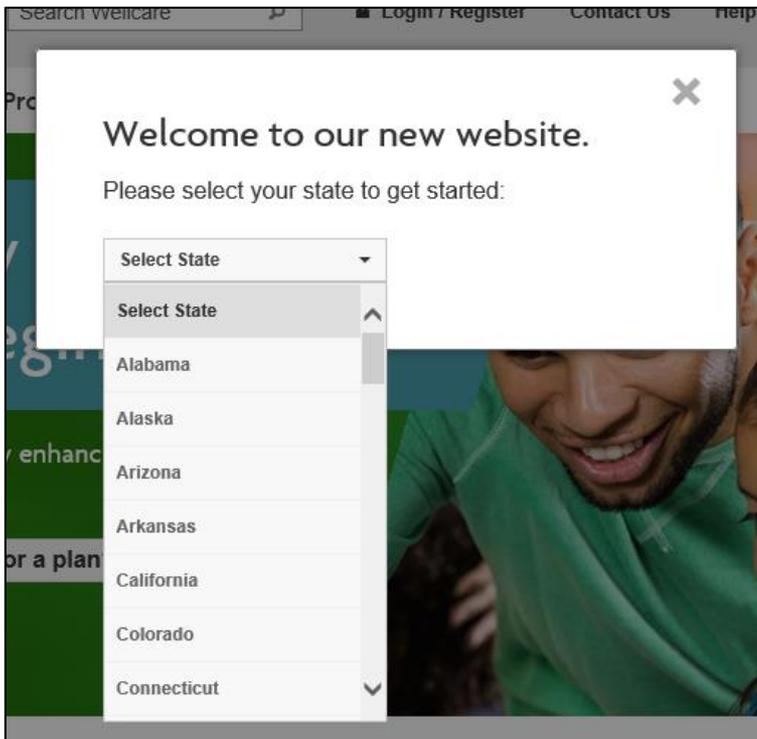
Section 1

Accessing the Provider Search Tool



Accessing the Provider Search Tool

Step 1: Type www.wellcare.com in your internet browser.



Step 2: Select a state from the drop down window.

Accessing the Provider Search Tool

Step 3: Click *Find a Provider/Pharmacy* at the top right of the screen.



What state is your plan in? 

Florida ▾

What is your plan? 

WellCare PPO ▾

Where are you looking? 

Zip Code ▾

33647

Distance

5 mi. ▾

How do you want to search? 

Select Option
Provider Name
Keyword/Specialty

Go to Results Clear Values

Step 4: Complete the listed fields.

Click *Go to Results*.

Note: The more fields completed, the more specific results will be.

Select from the *Select Option* drop down to search by provider or keyword/specialty.



Section 2:

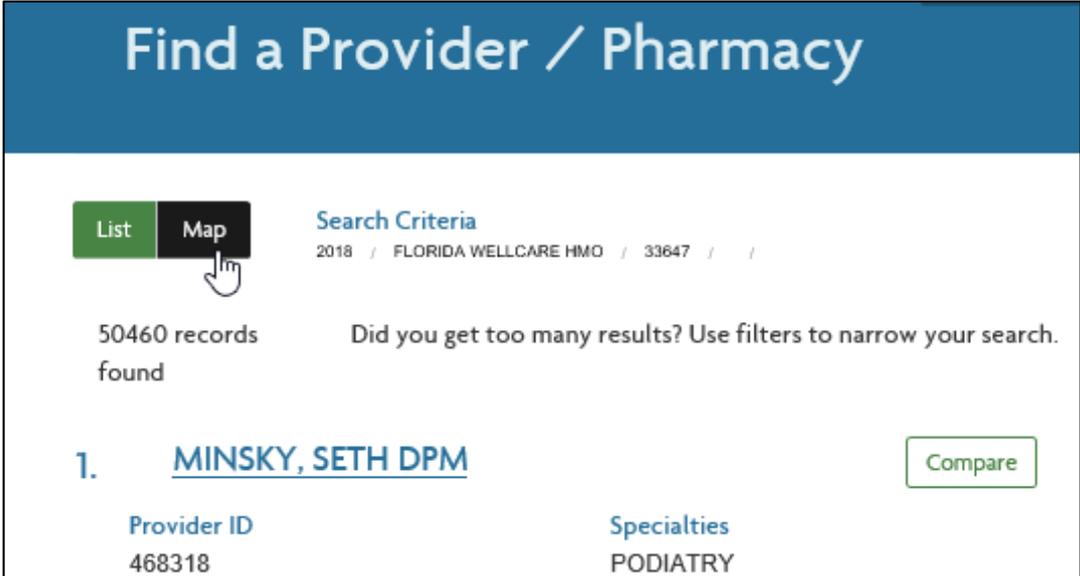
Provider Search Results



Prior to taking the next step, WellCare will ask the beneficiary to take a survey to gather their feedback on the tool. The beneficiary can choose to forego the survey.

Step 1: Click *Map* or *List* to view provider or location results.

Note: Click into the provider's name for more detailed information on hours of operation, contact information, etc.

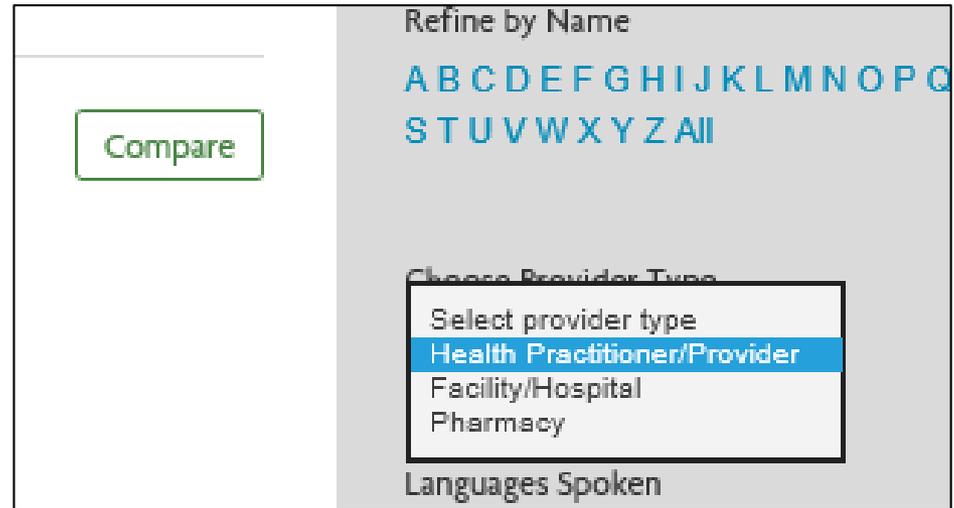


The screenshot shows a web interface for finding providers. At the top is a blue header with the text "Find a Provider / Pharmacy". Below this, there are two buttons: "List" (highlighted in green) and "Map" (with a hand cursor over it). To the right of these buttons is the "Search Criteria" section, which displays "2018 / FLORIDA WELLCARE HMO / 33647 / /". Below the search criteria, it states "50460 records found" and includes a tip: "Did you get too many results? Use filters to narrow your search." The first search result is listed as "1. MINSKY, SETH DPM", with a "Compare" button to its right. Below the name, the "Provider ID" is shown as "468318" and the "Specialties" are listed as "PODIATRY".

Provider Search Results

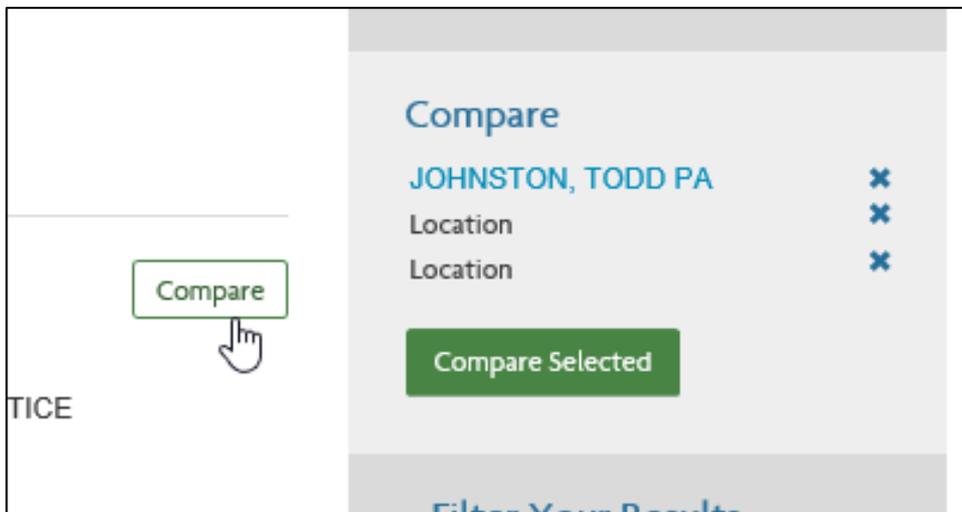
If more than one provider is listed, beneficiaries can compare up to three different providers. Here's how:

Step 1: Select a provider type under the Choose Provider Type drop down.



Step 2: Click *Compare* next to the provider, pharmacy and/or facility you would like to compare.

Once all three providers are selected, click *Compare Selected*.



Provider Search Results

Selected provider details will populate for the beneficiary to review.

| | TODD JOHNSTON | ELLEN STONE | LISA MEINSEN |
|-------------------------------|---|---|---|
| Provider ID | 223067 | 1209408 | 1026839 |
| Address | 1300 MICCOSUKEE RD TALLAHASSEE 32308 850-431-1155 | 2102 TRINITY OAKS BLVD STE 202 TRINITY 34655 727-462-2131 | 1981 CAPITAL CIR NE TALLAHASSEE 32308 850-877-8174 |
| Hours | Mon 09:00 AM / 05:00 PM Tue 09:00 AM / 05:00 PM Wed Thu 09:00 AM / 05:00 PM Fri 09:00 AM / 05:00 PM | | Mon 10:00 AM / 06:00 PM Tue 10:00 AM / 06:00 PM Wed Thu 10:00 AM / 06:00 PM Fri 10:00 AM / 06:00 PM |
| Specialty | GENERAL PRACTICE | GENERAL PRACTICE | GENERAL PRACTICE |
| Gender | Male | Female | Female |
| Board Certified | Unknown | Unknown | Unknown |
| Accepting New Patients | Yes | Yes | Yes |
| Medical Group | TALLAHASSEE ORTHOPEDIC | Unknown | TALLAHASSEE ORTHOPEDIC |

Note: Other helpful options are available on the tool to further specify on results, such as helpful information (definitions, specialty descriptions, etc.), option to filter by name, specialty, area, provider type and more.



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