

How soon are orders processed and where are they delivered?

Your prescription order should ship within 24 to 48 hours after speaking to an Exactus representative. We'll deliver your medications to your home, doctor's office or an alternative site that you choose.

We'll deliver your medications to your home.

# How can I start using Exactus?

Just give us a call. The toll-free number is **1-866-458-9246** (TTY: **1-866-507-6135**). Representatives are available Monday– Friday, 8 a.m.–6 p.m. Eastern. Our fax number is **1-866-458-9245**. Or reach us by email at **exactus@wellcare.com**.

It's that simple.





## Exactus Pharmacy Solutions Specialty Pharmacy

A member of the WellCare Group of Companies

The caring service you deserve



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#### Are you getting all the pharmacy services you're entitled to?

Because we value you as a member, we want to make sure you're aware of Exactus, WellCare's preferred specialty pharmacy. It's a benefit available at no additional cost to people who are taking medications to treat long-term, life-threatening or rare conditions.

The members of Exactus' specialty pharmacy team are experts in the special handling, storage and administration these medications require. But just as important, they're experts in supporting you and your doctors. They're committed to helping you for as long as your treatment requires.

They're experts in supporting you.

### Why use Exactus for your specialty pharmacy needs?

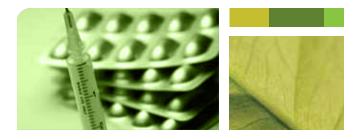
The Exactus team is available anytime to offer you services that include:

- Helping you to manage your medication side effects and symptoms
- Ordering refills of your medication and supplies
- Working to make sure you get your medication promptly
- Providing educational materials
- Researching alternative funding when needed
- Helping to teach you how to administer your medication
- Answering your questions about your medication or condition



Because Exactus is a WellCare company, we know the insurance process and your plan benefits. That means less chance of delays in receiving your medication. We also take the time to get to know your unique health care needs.

However, Exactus is contracted with other payers such as Medicare, Medicaid and other commercial plans. That means our services are available beyond WellCare's and 'Ohana's membership as well.



#### What conditions does the Specialty Pharmacy cover?

Our pharmacy team is highly skilled with medications that treat the following conditions and more:

- Anemia
- Cystic Fibrosis
- Crohn's Disease
- Hemophilia
- Hepatitis
- HIV
- Growth Hormone Deficiency
- Multiple Sclerosis
- Neutropenia
- Cancer
- Osteoarthritis
- Psoriasis
- Immune Deficiency
- Respiratory Syncytial Virus (RSV)
- Rheumatoid Arthritis
- Organ Transplant
- Alpha-1 Antitrypsin Deficiency
- Pulmonary Arterial Hypertension
- Age-related Macular Degeneration
- Lysosomal Storage Disorders